

SRS Fax Manager

Fax enable SRS Clinical Manager™ with NET SatisFAXtion™
the award winning Network Fax Server



Give your medical staff a boost when you integrate FaxBack's award-winning network fax software with the SRS Clinical Manager™. Providing easy integration, FaxBack's NET SatisFAXtion allows physician and medical offices of all sizes and specialties the ability to quickly and easily fax charts, patient records, prescriptions and more with just a few clicks from their desktop computers.

The SRS Fax Manager displays incoming faxes within SRS Chart Manager. Lab reports, consult letters and referrals are quickly filed in patient charts and, optionally, routed directly to a doctor's or nurse's task inbox for digital signature.

Sending a Fax From SRS Clinical Manager™

Working in concert with SRS Clinical Manager, NET SatisFAXtion securely faxes prescriptions right to your patient's pharmacy, as well as other important medical documents and forms to designated recipients.



Receive Incoming Faxes

NET SatisFAXtion helps medical offices manage the flow of incoming faxes by providing a flexible, paperless solution that works directly with SRS Clinical Manager. No longer are medical staff members required to constantly monitor the fax machine for incoming faxes or spend their time tediously scanning fax documents into digital format.

With NET SatisFAXtion, incoming fax documents are automatically stored as TIFF images or PDF documents into the SRS Clinical Manager document workflow.

Now medical staff members can simply click from within SRS Clinical Manager to automatically import a fax document to a patient record or they can attach a fax to be forwarded to a pharmacy to fill a prescription. Handling incoming fax documents in this fashion helps save hundreds of hours of staff time and provides an audit trail as every incoming fax is archived for instant retrieval if needed.

Contact a FaxBack sales representative to learn more:
Phone: 800.329.2225 or 503.597.5350 email: info@faxback.com

Features and Benefits

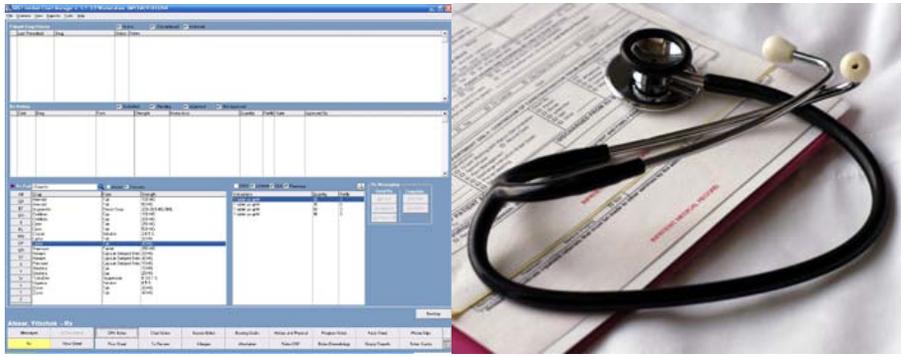
- Allows users to send, receive and manage faxes directly from SRS Clinical Manager
- Provide your staff with a much faster, easier, and less expensive way to send critical medical documents
- Gives immediate confirmation and notification of fax deliver status
- Physician tested and field proven in achieving paperless fax cost saving efficiencies
- Integrates easily with either VoIP networks or traditional phone systems enabling you to connect and upgrade the way you want
- Facilitates compliance with HIPAA and Sarbanes-Oxley (SOX) by providing a means to receive and deliver secure and archivable fax
- FaxBack's award winning technical support is available to help with setup and any issues that may arise to keep your staff and business running smoothly
- FaxBack offers SRS Fax Manager bundle packages specially designed to include everything you need to get started.

SRS® serves thousands of physicians in over 30 medical specialties nationwide. SRS software is easy to learn, easy to use, and easy to afford at a fraction of the cost, training time, and learning curve required by traditional EMRs.

NET SatisFAXtion™, by FaxBack, is used by thousands of organizations around the world. The software allows medical staff members to quickly and easily fax vital patient documents from SRS Clinical Manager.

Both SRS and FaxBack's physician adoption rates and continued use are the real measures of the software duo's success!





Feature Highlights

- Server-based system is easily scalable – quickly add more fax lines/ports to accommodate increased fax volume requirements as your business grows
- All fax routing transactions are tracked and a time-stamped audit log is automatically created for cost tracking, proof of delivery and archival.
- Gives everyone with a networked PC in your office the ability to easily send, receive and manage faxes right from their desktop.
- Eliminate having confidential patient information pile up at the fax machine – medical staff can receive faxes directly to their email inboxes as PDF file attachments and easily import them into SRS Clinical Manager.
- Works with either traditional telephony or VoIP. You choose how you want to connect. Contact your FaxBack sales representative to learn what solution is right for you.
- SRS Fax Manager bundles are available through FaxBack and include everything you need, including support, to fax enable SRS Clinical Manager. Contact your FaxBack sales representative to find out which bundle is right for you.

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Fax Server Integration

Faxing of documents and prescriptions is a core function of SRS Clinical Manager however, fax server software is not part of SRS software and must be purchased separately. SRS has found NET SatisFAXtion by FaxBack to be reliable and easy to work with. It is also a popular, widely used program for enterprise faxing, and it fits with the SRS philosophy of using “industry standard” tools.

SRS has tested and tightly integrated the ability for NET SatisFAXtion to tie into the SRS Rx Module to enable outgoing fax prescriptions from SRS Clinical Manager. However, this is only a small part of what fax software does. It can also receive faxes that can then be routed to SRS Clinical Manager users, and other documents can be faxed from within the SRS software. All fax software works the same way—it creates a “printer” on the network and by sending to that “printer,” the fax software launches so you can choose the destination fax number, cover letter, etc. All of that functionality is outside of SRS software.

SRS software does not require Direct Inward Dial (DID) lines to access the incoming faxes. Each workstation can be programmed to look for incoming faxes in a particular network folder. The faxing software itself may need the DIDs to route faxes to particular network folders. Information on configuration of the fax software is in NET SatisFAXtion’s documentation and available online.

Although SRS works with any fax software, our Rx Module was programmed specifically for NET SatisFAXtion, and faxing prescriptions via other fax software will require extra steps. For faxing of other documents from the chart, the steps are the same for any fax software.

SRS does not install or configure the fax software. Since sending and receiving of faxes is a function that spans all areas of your organization, this is a task that falls to your technical representatives. FaxBack offers professional services that can help with installing and optimizing NET SatisFAXtion on your network.

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